



Jewish Family Services

*Embracing
Possibility.*



2018 ANNUAL REPORT



“Do not be daunted by the enormity of the world’s grief. Do justly, now. Walk humbly, now. You are not obligated to complete the work, but neither are you free to abandon it.”

THE TALMUD

As we reflect upon this year, we are proud of the fact that we have taken our tagline Embracing Possibility and integrated it into our programs, our social action, our community education and our community engagement. This is the way that we enact the JFS mission. This is the way that we heal the world. It is through action and thoughtfulness and concern for all in our community.

We are very fortunate to be part of a vibrant community where our board, staff, donors, volunteers and community partners come together to support the children, families, adults living with disabilities, seniors and Holocaust survivors who depend on JFS. And we, in turn, are inspired by the resilience of our client families.

Here are some highlights from this past year:

- The second full year of Tara’s Closet with its emphasis on Mental Health Education, resulted in a very successful Mental Health Conversation which featured Patrick Kennedy and NBC Today Show host Jenna Bush Hager. They were joined by a teenager, Jenna Palidoro, who bravely shared her struggles with depression. Our Humanitarian Award was presented to Risa Sugarman for her advocacy for mental health awareness and her courage in sharing her own story of mental illness. She has become an inspiration to many in our local communities. Once again, 600 people joined us at Kingswood Oxford School for this event.
- The creation of “Tara’s Talks” which features discussion of pertinent mental health issues and is disseminated through our JFS e-blasts. It is yet another way to engage and educate the community about mental health and wellness.
- Our Annual Hunger event in November 2017 held at the home of George and Diana Jepsen, focused on increasing access to food for the many participants in the Anja Rosenberg Kasher Food Pantry. We celebrated the expansion of the pantry with a symbolic ribbon cutting to mark its 15th year.
- Completion of a Strategic Plan for our affiliated entity, JFS Care at Home. Implementation is now underway.

- We participated in a Strategic Technology Program offered by the Hartford Foundation for Public Giving and are now implementing our new plan. A major component is the installation of a new Electronic Health Record for our behavioral health programs.
- Social action took many forms this year including the role of Tara’s Closet in providing clothing to refugees from Puerto Rico who have resettled in the Hartford area. Our JFS PossibilTeam mobilized a successful Back to School Drive for essential school supplies as well as a Giving Tuesday event to provide holiday gifts to children and teens who come to JFS. As always, we were able to work with the Jewish Children’s Service Organization for both school supplies and Chanukah gifts.

All of these community engagement and education initiatives would not be possible without our professional staff, dedicated board members, volunteers, donors and community partners. Our ability to respond to community needs and challenges very much depends on working in partnership with others. We welcome these opportunities to collaborate – we are always stronger together.

In this report, you will see our focus on transparency, program outcomes, client successes and fiscal stability.

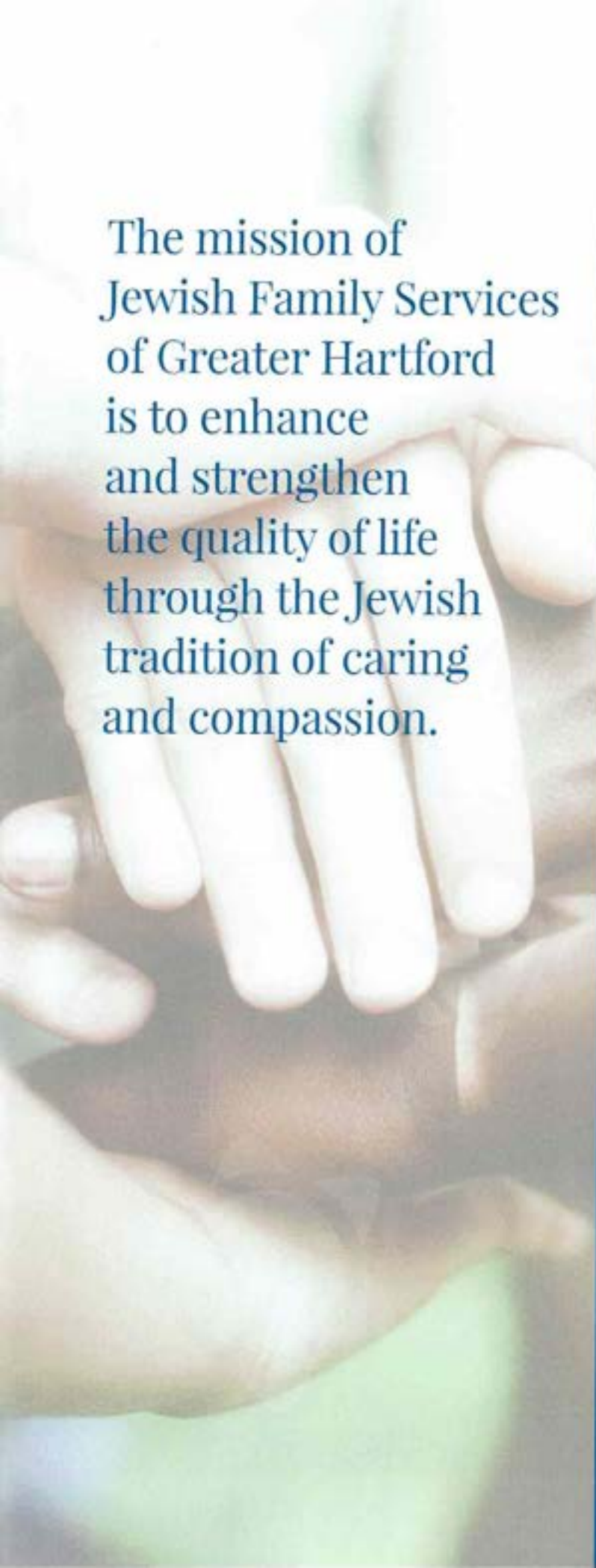
Going forward, we will renew our commitment to nurture strong working relationships with our community colleagues and each of you. Each one of you lives our mission with us. It is our honor to work with you. Thank you.



Michael N. Cohen
Board President



Anne M. Danaher
Executive Director



The mission of
Jewish Family Services
of Greater Hartford
is to enhance
and strengthen
the quality of life
through the Jewish
tradition of caring
and compassion.

HOW WE SERVE

Jewish Family Services provides counseling, education, and community support to help people of all religions advance along the path toward emotional well-being, self-reliance, more positive relationships, and a renewed sense of possibility.

OUR PARTNER AND MEMBER AGENCIES

Jewish Family Services is a partner agency of the Jewish Federation of Greater Hartford. We receive significant grant support from the Jewish Community Foundation, Hartford Foundation for Public Giving, and other community and corporate foundations.

Jewish Family Services is a member of the Connecticut Council of Family Service Agencies and is nationally accredited by the Council on Accreditation.

THANK YOU TO ALL OUR SUPPORTERS, DONORS AND FRIENDS.

jfs Hartford.org
[facebook.com/JFSHartford](https://www.facebook.com/JFSHartford)
twitter.com/JFSgrHartford

Who We Serve

INDIVIDUALS AND FAMILIES SERVED IN FY 2018

Community Support: Jewish Employment Transition Services (JETS)	1,000
Community Support: Anja Rosenberg Kosher Food Pantry	1,948
Community Support: Moat Chitim (Passover Food Assistance)	280
Counseling: Families	246
Community Support: Volunteer Program	130
Community Support: Financial and Basic Needs Assistance	141
Community Support: Holocaust Survivors Program	138
Counseling: Older Adults	129
Counseling: Child & Adolescent	148
Community Support: JFS Care at Home	70
Education: Parent Education Program	59
Counseling: Child Psychiatry	109
Community Support: TANF Case Management	108
Education: Money Coach	70
Counseling: People with Disabilities	23
Counseling: Couples	11
Education: Focus on Kids	10
Tara's Closet Clothing Distribution	100
Annual Mental Health Conversation/Tara's Closet	600
Other Mental Health Education events/ Tara's Closet	200
TOTAL	5,497

How We Serve

SETTING GOALS, MEASURING OUTCOMES, EMBRACING POSSIBILITY

The JFS Performance and Quality Improvement (PQI) Committee is pleased to share the following results of several key programs for 2018 fiscal year, representing our three core services: Counseling, Education, Community Support.

PROGRAM

Education –
The Money Coach

GOAL

The volunteer Money Coach will meet preselected client service quality measures for number of clients seen and for wait time: 85% of the time

RESULTS

Goals were met 100% of the time – Exceeded goals



PROGRAM

Counseling–
Post Treatment Client Survey

GOAL

Clients will report at least 80% excellent or very good responses regarding their experience at JFS

RESULTS

Clients reported 91% positive responses – Exceeded goal



PROGRAM

Community Support –
Tara's Closet Mental Health Event

GOAL

JFS will convene 500 people in 2018 for this major annual event which reduces stigma around talking openly about mental health

RESULTS

Over 600 people attended – Exceeded goal

Revenue and Expenses

PROGRAM REVENUE

Community Foundations/ other private grants	\$974,241
Fee For Service (including JFS Care at Home)	2,671,866
Public Support	606,676
Federal and State Grants	64,313
Other	9,561
TOTAL REVENUE	\$4,326,657

PROGRAM EXPENSES

Family Counseling	\$301,610
Older Adult Services	375,808
Benet A. Rothstein Child Services	291,090
Programs for Holocaust Survivors	414,918
Special Needs	110,470
TANF Case and Management	75,134
Other Programs	327,635
* TOTAL PROGRAM EXPENSES	\$1,896,665

Fundraising General and Administrative	\$105,590
General and Administrative	199,467
JFS Care at Home	2,033,434
TOTAL ALL EXPENSES	\$4,235,156

The financial statements as of June 30, 2018 were prepared in accordance with generally accepted accounting principles (GAAP) by Whittlesey. Fiscal year is July 1, 2017 through June 30, 2018. Copies of completed Jewish Family Services' audit are available upon request.

Major Partners

We gratefully acknowledge the on-going support of the following major partners.



Major Grants and Funding

GRANTOR

Jewish Federation of Greater Hartford	\$265,000
State of CT Case Management Program for TANF Recipients	65,000
Royal Bank of Canada Foundation (USA)	8,000
Reynolds Foundation	5,000
TOTAL	\$343,000

CONFERENCE ON JEWISH MATERIAL CLAIMS AGAINST GERMANY, INC. (The Claims Conference)

FUND

German Government Grant, Homecare and Other Services ¹	\$909,336
Claims Conference Emergency Assistance through United Restitution Organization ²	20,338
Claims Conference Emergency Assistance through the Weinburg Fund ³	8,590
TOTAL AMOUNT GRANTED TO JFS HARTFORD AND JFS NEW HAVEN ON A CALENDAR BASIS FOR 2018	\$938,264

¹ Social services for Nazi victims have been supported by a grant from the Conference on Jewish Material Claims Against Germany.

² Support was provided by the URO Charitable Trust Limited, administered by the Conference on Jewish Material Claims Against Germany for the benefit of needy Jewish Nazi victims.

³ Harry and Jeanette Weinberg Holocaust Survivor Emergency Fund, administered by the Conference on Jewish Material Claims Against Germany, for the benefit of needy Jewish Nazi victims.

HARTFORD FOUNDATION FOR PUBLIC GIVING

FUND

Three Year General Operating Support Grant (2nd Year)	\$100,000
Samuel Roskin Trust, Older Adult Programs	55,000
Family Service Society Fund, Client Basic Needs	8,000
Antonio S. and Sarina Camilleri Memorial Fund, Mental Health Treatment	2,000
Moses Stern Memorial Fund, Health Services for Women	2,885
Harold L. and Marilyn Rothstein Fund, Child and Adolescent Mental Health Services	11,000
Nonprofit Support Program, Strategic Technology Grant	50,000
TOTAL	\$228,885

Jewish Community Foundation

FUND

Ida and Milton Gladstein Family Fund
Helene Alisberg Children's Fund
Lawrence S. and Arline Lonnie Brick Fund
Naomi and Michael Cohen Fund for JFS
Ida and Milton Gladstein Family Fund
Jewish Family Services Board Fund
Jewish Family Services Legacy Fund
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Penny Cohn Fund for Indigent Elderly
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Martin Kesten Family Fund
Martin Kesten Family Fund
Martin Kesten Family Fund
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Schatz/Wolf Family Fund
The Block and Saffir Family Fund
JCF General Unrestricted Fund
Jeffery and Gail Adler Fund
Chairs' Honor Fund
A. I. Savin Family Fund
Annie's Fund
Amy Selzer Memorial Fund
Amy Selzer Memorial Fund
Deborah Goldfarb Memorial Fund
Rothstein Family Fund
Fox Family Fund
A. I. Savin Family Fund
Auerbach/Koopman Fund/Brooksie Koopman
Auerbach/Koopman Fund/Rena Koopman
Auerbach/ Koopman Fund/Trice Koopman
Ida and Milton Gladstein Family Fund
David L. and Barbara E. Brown Family Fund
Beatrice Fox Auerbach Foundation Fund
Beatrice Fox Auerbach Foundation Fund

GRANTEE/PROGRAM

general operating support
The Benet A. Rothstein Child Services Program
general operating support
general operating support
general operating support
general operating support
general operating support
general operating support
general operating support
general operating support
Jessie's Community Garden
Anja Rosenberg Kosher Food Pantry
general operating support
general operating support
general operating support
Tara's Closet
general operating support
The chronic needs program
general operating support
The chronic needs program
Mental health care for low income senior adults
Senior transportation
In-home counseling services for senior adults
general operating support
The chronic needs program
general operating support
Sensory Sensitivity and Children
Anja Rosenberg Kosher Food Pantry
general operating support
general operating support
Anja Rosenberg Kosher Food Pantry
Embrace a Child
Embrace a Family
Sensory Sensitivity and Children
Portable therapy device
Anja Rosenberg Kosher Food Pantry
general operating support
Embrace a Child
Portable therapy device
Anja Rosenberg Kosher Food Pantry
EmployAbility Program
general operating support
general operating support in memory of Thomas Morrison
Tara's Closet
\$360 for basic and emergency needs of clients
Anja Rosenberg Kosher Food Pantry
Let's Talk Mental Health
Let's Talk Mental Health
Mental health counseling for children
Anja Rosenberg Kosher Food Pantry
Tara's Closet
Transportation
Transportation
Transportation
general operating support
general operating support
Jewish Employment Transition Services
general operating support

2018: A YEAR IN REVIEW



- Top left-JFS Care at Home and JFS receive certification for LGBT inclusiveness. We were joined by West Hartford Mayor Shari Cantor G. Cantor and State Senator Beth Bye.
- Top right-Ann Leabman, JFS Care at Home Care Coordinator, is honored on the occasion of her retirement.
- Middle-JFS Volunteer Philip Ma is providing a home visit based on friendship and companionship to an older adult.
- Bottom left- Svetlana Berlinsky , JFS Clinical Social Worker is honored by the CT Council of Family Service Agencies as the JFS Family Champion of the year.
- Bottom right-JFS Case Manager Clina Dawes (far left) has just testified about the needs of her clients and the impact of the TANF Case Management Program at the Legislative Office Building.



2018: A YEAR IN REVIEW



- Top left- Kingswood Oxford School Auditorium with 600 participants for the JFS/Tara's Closet Annual Mental Health Event
- Top right- Michael Cohen, outgoing JFS Board President, is honored for his outstanding leadership by Anne Danaher, CEO and Pia Rosenberg Toro, Incoming President
- Middle right- The Planning Committee for the Annual Mental Health Event, including Tara's Closet founder Barbara Roth, with speakers Jenna Bush Hager and Patrick Kennedy
- Bottom left- Patrick Kennedy was the featured speaker regarding his own experience and his advocacy for mental health parity
- Bottom right- Jenna Bush Hager returned for this event for the second year



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The Harold L. Rothstein Family Foundation

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\$1,000 - \$2,499

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