



JFS



Bridging the Gap

Connecting People to Purpose



2024 ANNUAL REPORT
July 1, 2023 – June 30, 2024

Our Message

Building pathways to resilience and hope

Since 1912, Jewish Family Services has supported Greater Hartford residents as they navigate life's many transitions. From birth through adolescence, adulthood, old age, and death, JFS supports community members through all of life's passages.

Sometimes, the ride is unexpectedly bumpy. Even in pandemics, recessions, uncertain political cycles, and horrific world events, JFS continues to respond to changing community needs.

Beneath all we do, from mental health care to physical sustenance to social connection, we strive to help our neighbors build resilience and rediscover hope as they navigate their life challenges.

In the past, JFS has done this work quietly. And in a number of conversations over the last year, community members advised us that JFS is a "hidden treasure."

The truth is, JFS is a resource for anyone in our community who needs help. No matter who you are, we are here to help you attain a more stable, fulfilling future. We intend to be an accessible, visible treasure – so we are shouting it from the rooftops: JFS is for everyone! We serve ALL people, regardless of age, identity, or income level.

We need your help to spread the word. We hope that when you read this Annual Report, you will learn something new about our vital services and impact and share it with your friends and family. If one of our stories moves you, we hope you'll consider becoming a JFS volunteer, referring a neighbor to us, or attending an event.

As you can see from this Annual Report, there are many charitable funds and organizations that support the JFS mission in addition to the wonderful support we receive from individuals and families. We are grateful for your continued commitment.

The JFS mission includes you, and we cannot do this work without you. Together, we meet people where they are and help them bridge the gap to where they want to be.

Welcome, thank you for reading, and thank you for your partnership.



Katie Hanley, LMSW
Chief Executive Officer



Judith R. Rosenthal
Board President
July 2023 – June 2024



William Kleinman
Board President
July 2024 – Present



Mental Health Services

Support for life's tough choices

JFS strengthens, encourages, and supports people from all walks of life, through all of life's changes. From counseling to psychiatric care, across the entire lifespan, JFS helps individuals, couples, and families find their best way forward.

Veronica* has been a JFS counseling client for three years. When she came to JFS, she had just left a bad marriage with her two young children and moved in with her boyfriend.

It seemed like the right thing to do. Veronica struggled with childhood trauma and attention deficit hyperactivity disorder; she never earned her high school diploma. Employed with a low-paying job, she never thought she could make it on her own.

Her boyfriend was abusive and controlling. He tried to interfere with her co-parenting. Soon, Veronica felt she had only two options: satisfy her family by returning to the marriage or satisfy the boyfriend by marrying him. She felt alone and unworthy of more.

JFS helped Veronica see that she had other choices. Her therapist connected her to the Anja Rosenberg Kosher Food Pantry and the JFS back-to-school backpack drive. Veronica worked with the JFS Money Coach to pay down her credit card debt. And slowly, she began to believe she could support her children by herself.

Veronica's JFS therapist helped her sign up for Care for Kids, an early child-care supplement for low-income, working parents. She wrote a reference letter to a landlord so Veronica could rent her own place. And she connected Veronica to Deeds for Needs, which helped furnish the apartment.

Meanwhile, Veronica did the hard part: She built resilience through therapy, started medications for depression and ADHD, and kept on top of her finances.

Today, Veronica lives on her own. She successfully co-parents her children and is moving forward with her divorce. She has even started community college – and she's excited about the future.

With help from JFS, Veronica was able to envision all the possibilities. And that makes all the difference.

*Name has been changed to maintain client privacy.



6,697
clinical visits



589
mental health clients served

Comprehensive Community Supports

Key resources for stability

The JFS Comprehensive Community Supports program helps community members build financial confidence and stability, assisting them as they set financial goals and connecting them with resources and skills to achieve their goals.

When Joe* came to JFS, he had been looking for full-time work for a couple of months. He was barely scraping by and then his car broke down – which made it hard to get to interviews. On top of that, he needed to leave a stressful housing situation.

A JFS client support specialist set Joe up with access to the Anja Rosenberg Kosher Food Pantry, and since his car wouldn't run, she arranged delivery. She also connected him to mental health support.

The client support specialist helped Joe obtain a new part for his car, and while Joe's friend was installing it, she provided a ride-share gift card so he could get to job interviews. She also found resources to help cover Joe's back taxes so his car wouldn't be impounded.

In addition, the client support specialist set Joe up with employment seminars to strengthen his resume and job-seeking skills.

The team effort paid off: Joe was offered a full-time position at a decent living wage. When he called JFS for help filling out his W4 form, the client support specialist introduced him to the JFS Money Coach. And when Joe could afford to move, JFS provided a character reference to his new landlord.

Joe told JFS, "I used to be so scared to look at my finances. Now I feel confident. I'm very grateful."

*Name and identifying details have been changed to maintain client privacy.



clients served



**clients received
Money Coaching**





628

**Kosher Food Pantry
clients served**



4,501

**visits to Kosher
Food Pantry**

Anja Rosenberg Kosher Food Pantry *Nourishing our neighbors*



The Anja Rosenberg Kosher Food Pantry at JFS provides food to anyone in need – whether it’s a one-time crisis or an ongoing challenge. Clients go home with items such as fresh produce, eggs, canned goods and spices, paper goods and diapers, and even pet food.

Food is so much more than a basic human need. It’s an expression of culture and identity, a comfort, a way to mark life’s milestones. It’s a chance to know you are not alone.

Clients seek out the Anja Rosenberg Kosher Food Pantry at JFS for many reasons. We are the only kosher food pantry in central Connecticut, renowned for our quality. We also offer halal food, and we even offer nutrition counseling.

This year, we served 45 percent more clients than last year. Adults over age 60 make up 40 percent of our clients; many are Holocaust survivors. Children under age 18 form another 23 percent. From Old World borscht to birthday cake mix to on-the-go snacks, we offer something for everyone.

As the cost of food, housing, insurance, and utilities has continued to rise, the Anja Rosenberg Kosher Food Pantry at JFS has become an even more vital part of Greater Hartford’s safety net.

**Name has been changed to maintain client privacy.*



We dropped off Doris’s* groceries this afternoon, and she called me to say thank you. She was positively giddy to find a box of peanuts and caramel corn inside! This is the first time I have ever heard her laugh. She hasn’t been able to buy any for herself in years! She’s so grateful.



Holocaust Survivors Program

Emergency assistance and a trusted advocate

Greater Hartford is home to a diverse tapestry of people from all over the world – it's part of what makes our community so vibrant.

But unbeknownst to many, one group carries a special burden. They are Holocaust survivors. Most live near or below the poverty line. Many are from the former Soviet Union. English is typically their second or third language, and they have borne unimaginable hardship with quiet dignity.

As a result of pandemic-related negotiations with the Conference on Jewish Material Claims Against Germany (the organization that provides reparations for this population), many Russian-speaking survivors only recently became eligible for additional support – including emergency assistance for rent, utility bills, dental bills, or in-home care.

JFS Holocaust Survivors Program Case Manager Seva Azimov works exclusively with Russian-speaking clients, making sure they can access the compensation they deserve. Two years ago, when the program began, she was inundated with calls seeking help of all kinds.

"Most of my clients use more than one JFS program, and almost all of them use the Anja Rosenberg K kosher Food Pantry," Azimov says. "I provide translation, outreach, access to government benefits, and other services that help improve the safety and quality of their lives."

More than just connecting them to resources, Azimov earns their trust.

"For a lot of my clients, I am the close person who can advocate for them. Many are lonely. I spend as much time with each client as they need. Our goal is to support this community of individuals who have experienced so much hardship and give them the chance to thrive and age with dignity."



249

**Holocaust Survivors
served**



270

**Russian-speaking
older adults served**



Care at Home by JFS

Handling life's transitions with grace



Aging is not for the faint of heart. It requires courage, honesty, and the willingness to accept help. And it often requires more support than today's families can provide.

That's where Care at Home by JFS comes in: We provide hourly and 24/7 live-in care, personal care assistance, friendly companionship, and more to help local seniors age safely in place, as independently as possible.

About 75 percent of Care at Home by JFS clients are Jewish, and many utilize home delivery of nutritious, kosher meals. Regardless of religious or other identity, our clients and their families enjoy our caregivers' personal attention, respect, and kindness.



131,259

hours of service provided



95
Care at Home clients served

“

I want to extend my thanks to your staff and the JFS volunteer who helped my sister get a hospital bed in place at her apartment last week. It meant so much to find a kind soul to help us out. I know this was just one small act for your Care at Home operation, but it meant the world to us.

— MARY M.

”

“

My mom is blind, and having the kosher meals has been a game changer. She enjoys the food and looks forward to the variety of options. I am so relieved to know that she has nutritious, kosher meals in her apartment.

— MIRIAM H.
DAUGHTER OF A CARE AT HOME BY JFS CLIENT

”

JFS Programs & Individuals Served

Everyone deserves the tools for a stable and healthy life. JFS provides a variety of basic needs, tools, and supports for people from all walks of life – across the entire lifespan.

The **ANJA ROSENBERG KOSHER FOOD PANTRY** provides food to anyone in need, whether it is a one-time crisis or an ongoing need. Clients select their own fresh produce, eggs, pantry staples, and spices – as well as paper goods, diapers, and pet food. They can also meet with a volunteer nutrition counselor.

MENTAL HEALTH SERVICES include counseling with licensed clinicians for individuals, couples, families, children, adolescents, adults, and seniors as well as psychiatric care for all ages.

YOUTH MENTAL HEALTH PROGRAMS such as Youth Mental Health First Aid provide information, tools, and support to help young people in our community thrive.

HOLOCAUST SURVIVORS PROGRAM provides emergency assistance to low-income survivors and helps to ensure they have what they need for a stable and healthy life.

RUSSIAN-SPEAKING OLDER ADULTS – including many refugees and Holocaust survivors – receive assistance with language translation, access to benefits and nutritious food, and help navigating social services and medical bills.

TECHNOLOGY SUPPORTS FOR OLDER ADULTS include Uniper, a TV-based technology that reduces isolation, and Memory Lane TV, which is scientifically proven to assist older adults with memory loss.

VICTIMS OF CRIME ACT (VOCA) CASE MANAGEMENT helps survivors of crime navigate the court system, find the resources they need, and begin healing.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES (TANF, formerly Welfare to Work) **CASE MANAGEMENT** helps clients develop life goals, build income, and avoid eviction and utility shut-offs.

CARE AT HOME BY JFS provides hourly and round-the-clock live-in care, personal care assistance, companionship, and kosher meal delivery to help local seniors age safely in place, as independently as possible. Care at Home covers its own operating costs and supports a variety of free and subsidized JFS services.

COMPREHENSIVE COMMUNITY SUPPORTS help our neighbors achieve greater financial independence and security through case management, financial education, and more.

THE JFS MONEY COACH is a volunteer CERTIFIED FINANCIAL PLANNER™ who provides expert, one-on-one advice to help clients pay down debt and save for the future.

JFS works with local partners and volunteers to assist **REFUGEES** as they build new lives in our community.



Individuals Served in FY2024

JFS helped over 3,300 of our neighbors build resilience and rediscover hope through mental health services, nutritious food, at-home senior care, financial education, and more.

That's a 43% increase over the prior year – more than 1,000 additional people.

Anja Rosenberg Kosher Food Pantry

628

Nutritional Counseling

5

Mental Health Clients

589

Youth Mental Health

1,106

Holocaust Survivors Program

249

Russian-Speaking Older Adults

270

Technology Supports for Older Adults

122

Victims of Crime Act (VOCA) Case Management

134

Temporary Assistance for Needy Families (TANF)

58

Care at Home by JFS

95

Comprehensive Community Supports

62

Money Coach

56

Refugee Support

36

TOTAL SERVED (UNDUPLICATED)

3,379



Major Grants and Funding

Gifts made between July 2023 and June 2024

FUNDER AND PROGRAM SUPPORTED	
Bob's Discount Furniture, Anja Rosenberg Kosher Food Pantry	\$10,000
Connecticut Health Foundation	\$500
Farmington Bank Community Foundation, Comprehensive Community Supports	\$5,000
Hartford Healthcare, Child Clinic	\$2,500
Invest in Others Charitable Foundation, Money Coach	\$2,000
Ion Bank Foundation, Child Clinic	\$2,000
Jewish Federation of Greater Hartford	\$275,000
KAVOD SHEF, Holocaust Survivors Program	\$37,500
M&T Charitable Foundation, Comprehensive Community Supports	\$3,500
Metropolitan Council on Jewish Poverty, Anja Rosenberg Kosher Food Pantry	\$3,000
Micah Philanthropies, Comprehensive Community Supports <i>*Recognized as \$75,000 in FY2024 audit</i>	\$250,000* <i>over 4 years</i>
William and Alice Mortensen Foundation, Russian-Speaking Older Adults	\$5,000
The Natan Fund, Comprehensive Community Supports	\$30,000
The JFNA Center on Holocaust Survivor Care and Institute on Aging and Trauma & NJHSA, Uniper and Memory Lane TV Program	\$61,951
North Central Area Agency on Aging, Russian-Speaking Older Adults	\$44,193
Northwest Community Bank, Russian-Speaking Older Adults	\$2,000
Orthodox Union, Anja Rosenberg Kosher Food Pantry	\$1,000
RBC Foundation – USA, Comprehensive Community Supports	\$8,000
R&R: The rest of our lives, Breakweek for staff	\$5,000
Olga Sipolin Children's Fund, Bank of America, N.A., Co-Trustee, Child Clinic	\$3,000
State of CT Case Management Program for TANF and VOCA Recipients	\$148,434
State of Connecticut Department of Public Health, Child Clinic	\$136,000
The Alliance for Nonprofit Growth & Opportunity, Professional development	\$5,000
TD Bank	\$5,000
Town of West Hartford – Community Development Block Grant, Russian-Speaking Older Adults	\$15,000
Worker's Compensation Trust, Care at Home by JFS	\$2,600

CONFERENCE ON JEWISH MATERIAL CLAIMS AGAINST GERMANY, INC. (THE CLAIMS CONFERENCE)

Social services for Jewish victims of the Nazis have been supported by grant funding from the Conference on Jewish Material Claims Against Germany. All Holocaust Survivors Program funds are granted on a calendar year basis. JFS of Greater Hartford administers this program for all Survivors in the State of Connecticut.

German Government Grant, Homecare, and Other Services	\$1,885,305
Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund**	\$37,964
Amount of direct aid provided to Holocaust Survivors, both Claims Conference and KAVOD SHEF	\$1,980,704

***Jewish Family Services of Greater Hartford received funds from the Harry and Jeanette Weinberg Holocaust Survivor Emergency Assistance Fund, administered by the Conference on Jewish Material Claims Against Germany for the benefit of Jewish victims of the Nazis.*

HARTFORD FOUNDATION FOR PUBLIC GIVING

Nonprofit Support Program, NSP Financial Management Assessment Continuation Grant	\$16,500
Basic Human Needs Fund, Food Pantry and other basic needs	\$9,000
Nonprofit Support Program, NSP Marketing/Storytelling Grant	\$28,000

Jewish Community Foundation



Gifts made between July 2023 and June 2024

FUND	PROGRAM
Helene Alisberg Children's Fund	Benet A. Rothstein Child Services Program
Annie's Fund	Anja Rosenberg Kosher Food Pantry; general operating support
Anonymous XI Fund	Mental health and/or adoption services
Beatrice Fox Auerbach Foundation Advisory Fund I/Schiro (HBK)	Comprehensive Community Supports; general operating support
Beatrice Fox Auerbach Foundation Fund/Koopman Share - DBK	Comprehensive Community Supports; general operating support; Holocaust survivor support
Beatrice Fox Auerbach Foundation Fund/Koopman Share - RK	Comprehensive Community Supports; general operating support; Holocaust survivor support
Beatrice Fox Auerbach Foundation Fund/Koopman Share - TK	Comprehensive Community Supports; general operating support; Holocaust survivor support
Ida and Louis Blum Fund	Chronic needs program
Samuel and Frances Blumenthal Fund	General operating support
Lawrence S. and Arline "Lonnie" Brick Fund	General operating support
David L. and Barbara E. Brown Family Fund	General operating support
Adam P. and Cynthia F. Cohen Family Fund	General operating support
Jerry and Libbian Cohen Family Fund	General operating support
Naomi and Michael Cohen Fund for Jewish Family Services	General operating support
Naomi DuBrow Kurnitsky Cohen 50th Anniversary Fund	Anja Rosenberg Kosher Food Pantry - diapers
Penny H. Cohn Fund for Indigent Elderly	Mental health care for low-income older adults
Morrison Danaher Family Fund	General operating support
Primason Dorman Family Fund	General operating support
Elfenbaum Family Fund	General operating support
Emmy and Steve Fast Fund for Jewish Family Services	General operating support
Hinda N. Fisher Designated Fund	Older adults
Fox Family Fund	Anja Rosenberg Kosher Food Pantry
Irving and Evelyn B. Gilman Family Fund	Comprehensive Community Supports; Holocaust survivor support
Ida and Milton Gladstein Fund	General operating support
Ida C. and Milton Gladstein Family Fund	General operating support
Ellen Jeanne Goldfarb Memorial Fund	Back-to-school backpacks
Harry E. Goldfarb Family Foundation Fund II	General operating support
Rona Gollob Fund	General operating support
Jewish Community Foundation of Greater Hartford	Trauma counseling related to conflict in Israel; JFS storytelling
Jewish Family Services Board Fund	General operating support
Jewish Family Services Endow Hartford 21 Fund	General operating support
Jewish Family Services Endowment Fund	General operating support

Continued

Jewish Community Foundation Continued

Gifts made between July 2023 and June 2024

FUND	PROGRAM
Jewish Family Services Legacy Fund	General operating support
Johnston Family Fund for Jewish Family Services	General operating support
Deborah and Steven Kleinman Designated Fund	General operating support
Konover Coppa Family Designated Fund	General operating support
Michele G. and Dane R. Kostin Family Fund	General operating support
Kostin JFS Fund in memory of Jean & Gersh Weil & Lou Goldstein	General operating support, with priority to Jessie's Community Garden and programs that feed the hungry
Levy Family Fund for Jewish Family Services	Lobby renovations
Bernard Lieberman Memorial Fund	In-home counseling services for older adults
Mark and Merrill Mandell Fund for Jewish Family Services	General operating support
Peggy and Alan Mendelson Fund	Youth Mental Health
David and Lauri Miller Family Fund for Jewish Family Services	General operating support
Regina H. and Paul P. Mitnick Fund	Holocaust survivor support
Podrove Family Fund	General operating support
Reynolds Charitable Foundation Fund	General operating support
Lea and Richard Rubenstein Fund for Jewish Family Services	General operating support
Gideon and Mary Rutenberg Family Fund	General operating support
Rutenberg Family Fund	General operating support
A.I. Savin Family Fund	Annual Fund
Amy and Judy Selzer Memorial Fund	Comprehensive Community Supports; Uniper
Sharon Levine-Shein and Bruce Shein Fund for Jewish Family Services	Anja Rosenberg Kosher Food Pantry
Lewis S. and Sylvia C. Sheketoff Jewish Family Services Fund	Chronic needs program
Siegal Family Fund for Jewish Family Services	Lobby renovations
Jay and Julie Spivak Family Fund	General operating support
Felix and Helene Springer Fund for Jewish Family Services	General operating support
Temkin G.A.L.S. Family Fund	Youth Mental Health
Weiner Family Fund	General operating support
Genevieve and Joseph Weinstein Fund for Senior Adults	Transportation for older adults
Raymond S. and Gail Weinstein Fund	Chronic needs program
Eisen and Yass Family Fund	General operating support
Zachs Family Fund	General operating support

Revenue and Expenses



PROGRAM REVENUE	
Grants & contributions	\$3,369,606
Contributed nonfinancial assets	\$98,031
Fee income (including Care at Home by JFS)	\$4,719,084
Other	\$31
TOTAL REVENUE	\$8,186,752

EXPENSES	
Clinical Programs	\$1,246,814
Holocaust Survivors Program	\$2,081,646
Community Programs	\$712,135
Care at Home by JFS	\$2,923,397
TOTAL PROGRAM EXPENSES	\$6,963,992
General and Administrative	\$1,046,326
Fundraising	\$295,859
TOTAL EXPENSES	\$8,306,177

Financial statements as of and for year ended June 30, 2024 were prepared by JFS. Whittlesey provided audit opinion in accordance with auditing standards generally accepted in the United States of America. Fiscal year is July 1, 2023 through June 30, 2024. Copies of completed JFS audit are available at jfshartford.org.

Major Partners



We gratefully acknowledge ongoing support from the following entities.



Funded by:



on the basis of a decision of the Bundestag



Our Donors

Gifts made between July 2023 and June 2024

We strive to recognize our donors accurately and in accordance with individual preferences. Please inform us of any errors by emailing info@jfshartford.org or calling 860.236.1927. Please accept our apologies for any oversight.

\$10,000 +

Anonymous
Naomi and Michael Cohen
Dornam Foundation
Harry E. Goldfarb Family Foundation
Amy and James Goldman
Merrill Mandell
Sarah and Rob Rosenberg
The Rosenberg Toro Family
Gideon Rutenberg
Jay D. Smith Trust
Lori and David Wetsman

\$5,000 - \$9,999

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Lois Siegal
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Gayle and Steven Temkin
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\$2,500 - \$4,999

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Zachs Family Foundation, Inc.

\$1,000 - \$2,499

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Arline and Stuart Small
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\$500 - \$999

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\$100 - \$499

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