

PERFORMANCE AND QUALITY  
IMPROVEMENT  
JULY 29, 2022

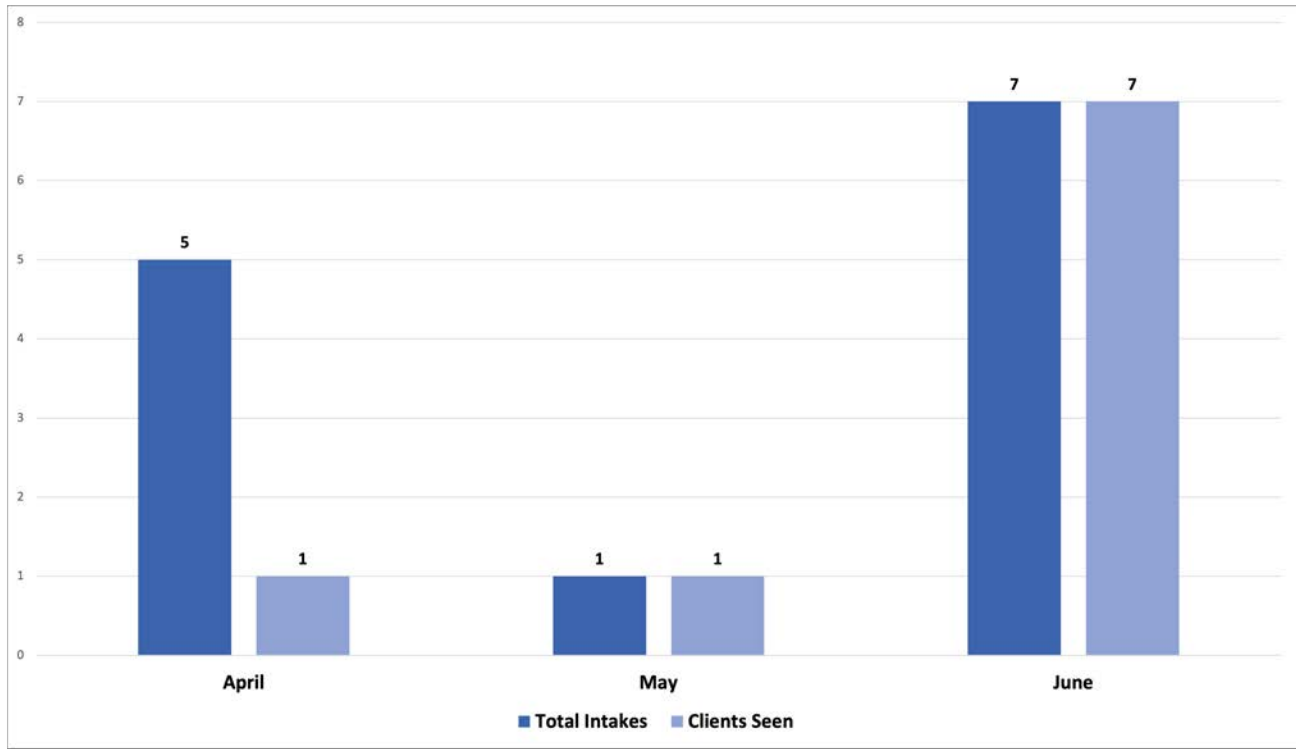


**Jewish Family Services**

*Embracing Possibility.*

# Intakes – April through June 2022

	Total Intakes	Needs Higher Level	No Response	Not Offered by Agency	Declined Services	Request for MD Only	Referred/ Transferred	Client Not Seen	Client Seen
Apr-22	5	0	0	1	3	0	0	0	1
May-22	1	0	0	0	0	0	0	0	1
Jun-22	7	0	0	0	0	0	0	0	7



# Quality of Mental Health Case Record Review

100% of active  
clients have fully  
completed IDA  
documentation

65% Consent for  
medication  
completed by  
doctor and  
signed by client

100% of cases  
containing  
measurable  
criteria to be met  
for discharge on  
TX plan



# Effectiveness of Mental Health Treatment

## Adults/Older Adults (18+)

- Patient Health Questionnaire-9 (PHQ-9)

Functions as a screening tool, an aid in diagnosis, and as a symptom tracking tool that can help track a patient's overall depression severity as well as track the improvement of specific symptoms with treatment.

# PHQ-9 Results: January through June 2022

Total Score	Depression Severity
1-4	Minimal depression
5-9	Mild depression
10-14	Moderate depression
15-19	Moderately severe depression
20-27	Severe depression

**Number of Unique Clients Included in Report = 59**

**Average Score at Time of Initial Questionnaire = 5.55**

**Average Score at Time of Second Questionnaire = 5.51**

**Average Rate of Improvement = .72%**

**Number of Clients Who Showed Improvement = 22**

**% of Total Clients Who Showed Improvement = 38.98%**

# Effectiveness of Mental Health Treatment

## Children/Youth (4-17)

- Pediatric Symptom Checklist-17 (PSC-17)

A psychosocial screen designed to facilitate the recognition of cognitive, emotional, and behavioral problems so that appropriate interventions can be initiated as early as possible.

# PSC-17 Results: January through June 2022

A PSC-17 score of 15 or higher suggests the presence of significant behavioral or emotional problems.

**Number of Unique Clients Included in Report = 7**

**Average Score at Time of Initial Questionnaire = 10.23**

**Average Score at Time of Second Questionnaire = 10.23**

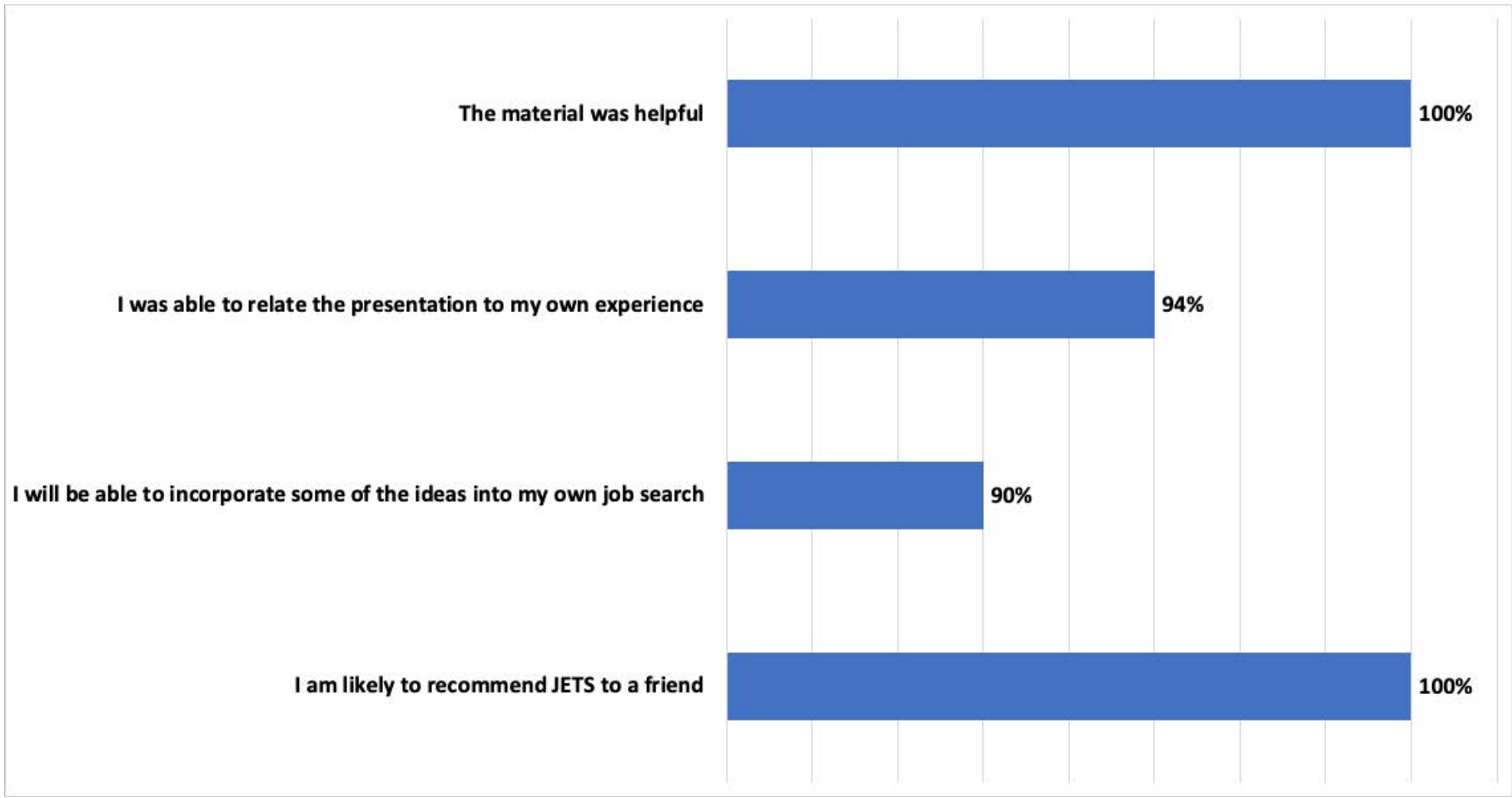
**Average Rate of Improvement = 0%**

**Number of Clients Who Showed Improvement = 5**

**% of Total Clients Who Showed Improvement = 71.43%**

# JETS Program (January through July 2022)

## 50 Total Respondents

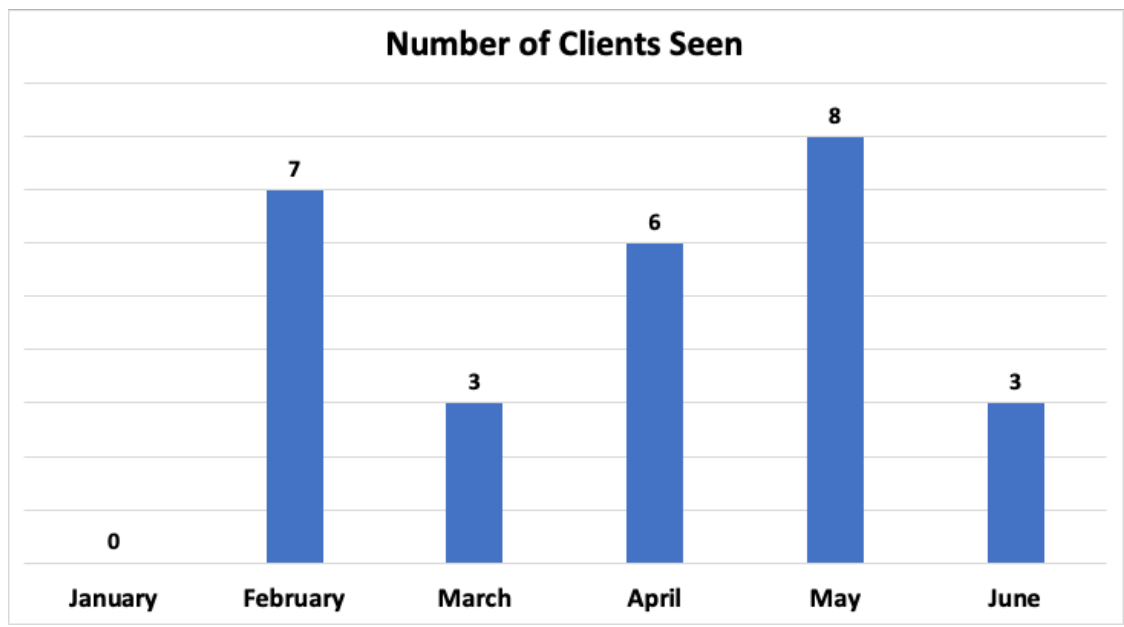




# Money Coach



Total Clients: 24



# TANF

(July 1, 2021 through  
June 30, 2022)



Total Clients: 133 (82  
in previous year)



Families who increased their income  
while in the program:

**20%**

(up from 9% in same period last year)

Families who increased the number of  
weekly hours of employment while in  
the program (new measure):

**45.5%**

# VOCA

(July 1, 2021 through  
June 30, 2022)



Total Clients: 107 (61  
in previous year)



Clients who received at least one  
external referral and one goal  
(new measure):

**96.60%**

# Ongoing Process for Assessment and Improvements



SAVE THE DATE  
NEXT PQI: OCTOBER 2022  
(EXACT DATE TBD)

