

PERFORMANCE AND QUALITY
IMPROVEMENT
JANUARY 2022

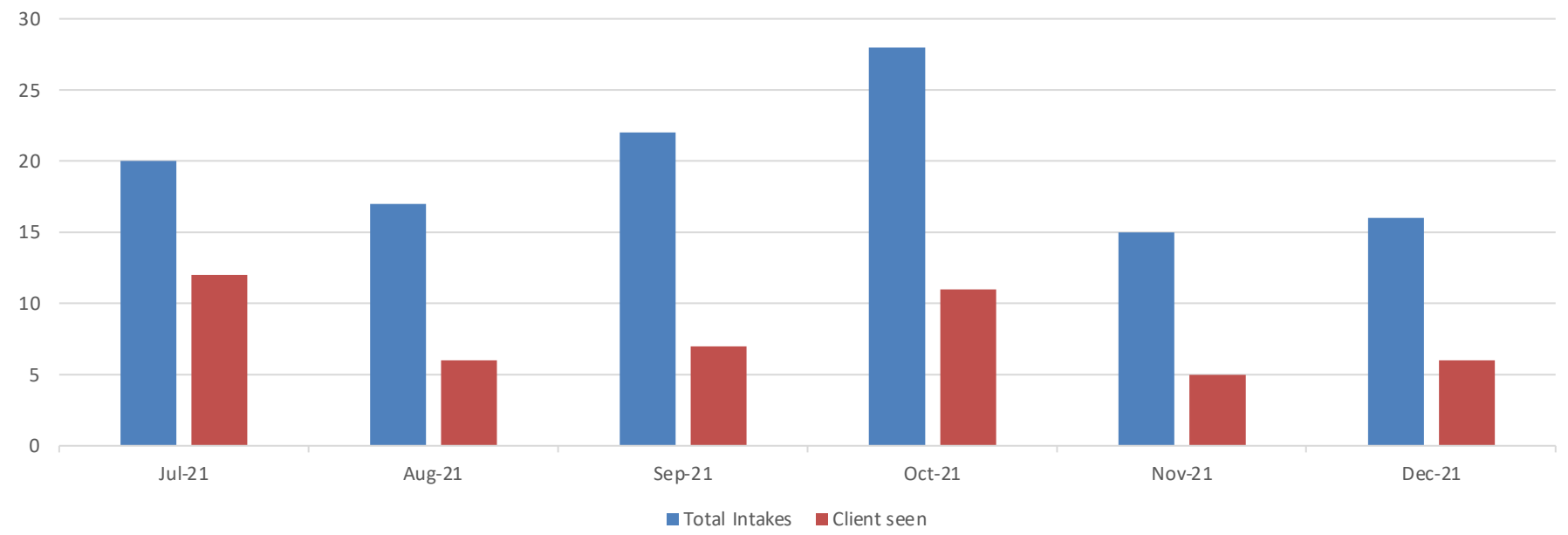


Jewish Family Services

Embracing Possibility.

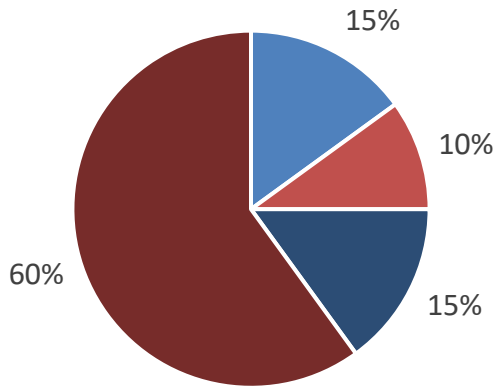
Intakes – July to December 21

	Total Intakes	Needs Higher Level	No Response	Not Offered by Agency	Declined Services	Information	Request for MD Only	Client not seen	Client seen
Jul-21	20	3	2					3	12
Aug-21	17	4		1				6	6
Sep-21	22	2	1					12	7
Oct-21	28	4	1	2	2		2	6	11
Nov-21	15	3	1		2	1	2	1	5
Dec-21	16		1		1		2	6	6

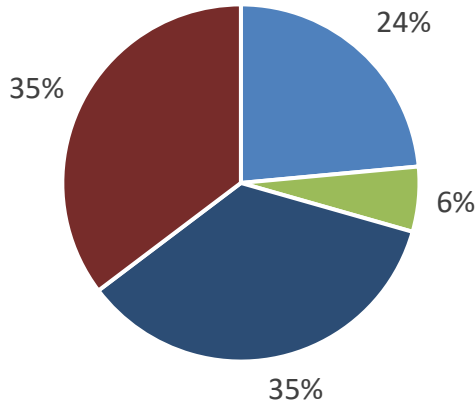


Intakes – July to December 21

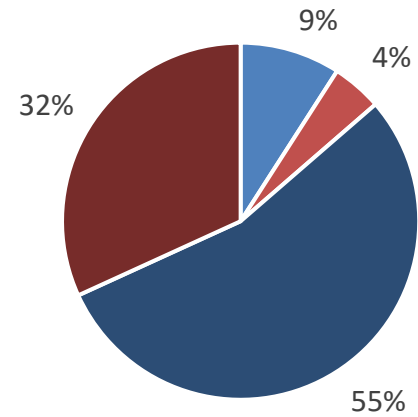
Jul-21



Aug-21



Sep-21



Needs Higher Level

No Response

Not Offered by Agency

Declined Services

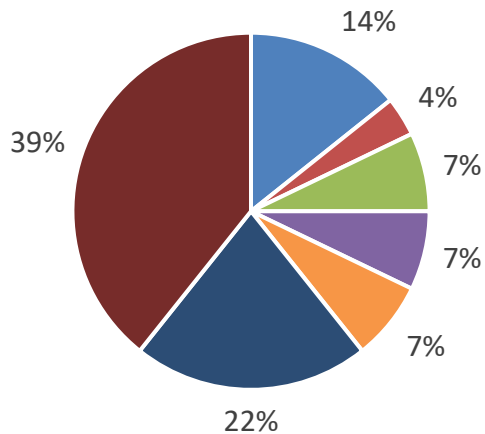
Information

Request for MD Only

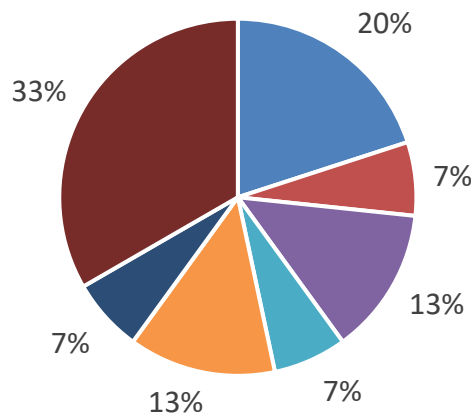
Client not seen

Client seen

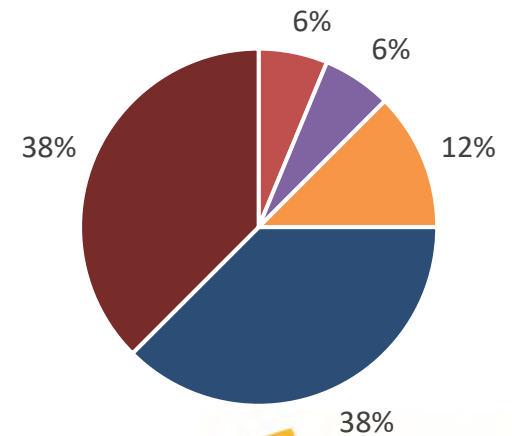
Oct-21



Nov-21



Dec-21



January 2022 Case Review

% of cases containing
a completed IDA

% of cases containing
a Consent(s) for TX
completed by doctor
and signed by client
when medication is
prescribed by JFS
Psychiatrist

% of cases containing
measurable criteria
to be met for
discharge on TX plan



Effectiveness of Mental Health Treatment

Adults/Older Adults

- PHQ-9

Children

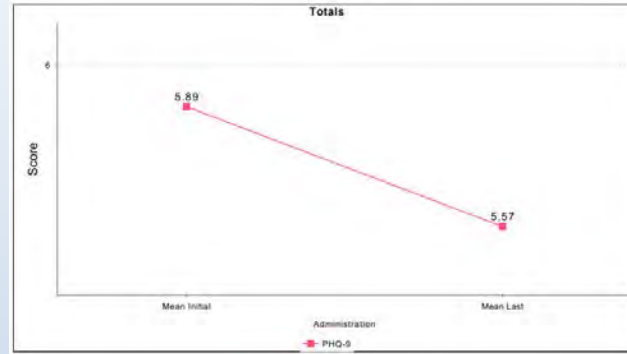
- PSC-17

People with disabilities

- DLA-20

PHQ-9

7/1/21 – 12/31/21

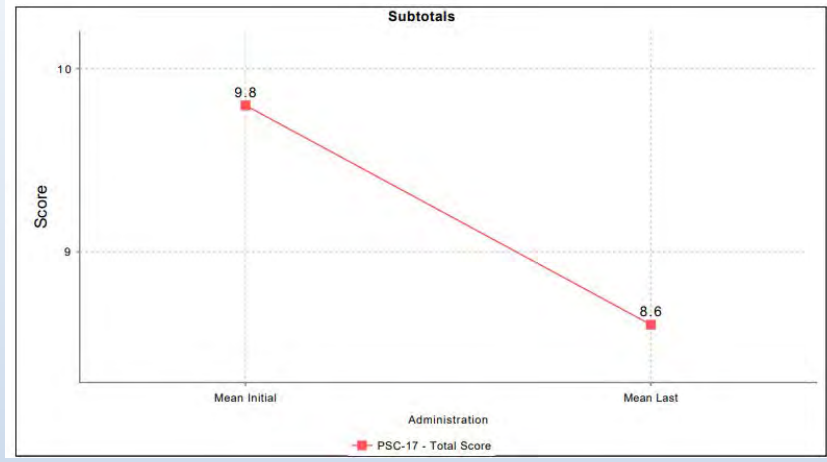


PHQ-9 - TOTAL Results Summary

Number of Clients		47
The number of unique clients included in the report		
Average Number of Administrations		2.04
The total number of administrations (across clients) divided by the number of unique clients included in the report		
Mean Initial Score		5.89
Standard Deviation from Mean (Initial)		4.63
Mean Last Score		5.57
Standard Deviation from Mean (Last)		4.19
Average Rate of Improvement	Improved by	5.42%
Mean last score - mean initial score / mean initial score		
Overall Improvement (No. of Clients)		22
The total number of clients included in the report whose scores improved from the initial score to the last score		
Overall Improvement (%)		46.81%
The percentage of clients included in the report who demonstrated overall improvement in their scores		

PSC-17

7/1/21 – 12/31/21



PSC-17 - Total Score Results Summary

Number of Clients		10
The number of unique clients included in the report		
Average Number of Administrations		2.10
The total number of administrations (across clients) divided by the number of unique clients included in the report		
Mean Initial Score		9.80
Standard Deviation from Mean (Initial)		5.27
Mean Last Score		8.60
Standard Deviation from Mean (Last)		4.48
Average Rate of Improvement	Improved by	12.24%
Mean last score - mean initial score mean initial score		
Overall Improvement (No. of Clients)		7
The total number of clients included in the report whose scores improved from the initial score to the last score		
Overall Improvement (%)		70.0%
The percentage of clients included in the report who demonstrated overall improvement in their scores		

DLA-20 Functional Assessment Guide™ to Measuring Outcomes

DLA-20



Willa S. Presmanes



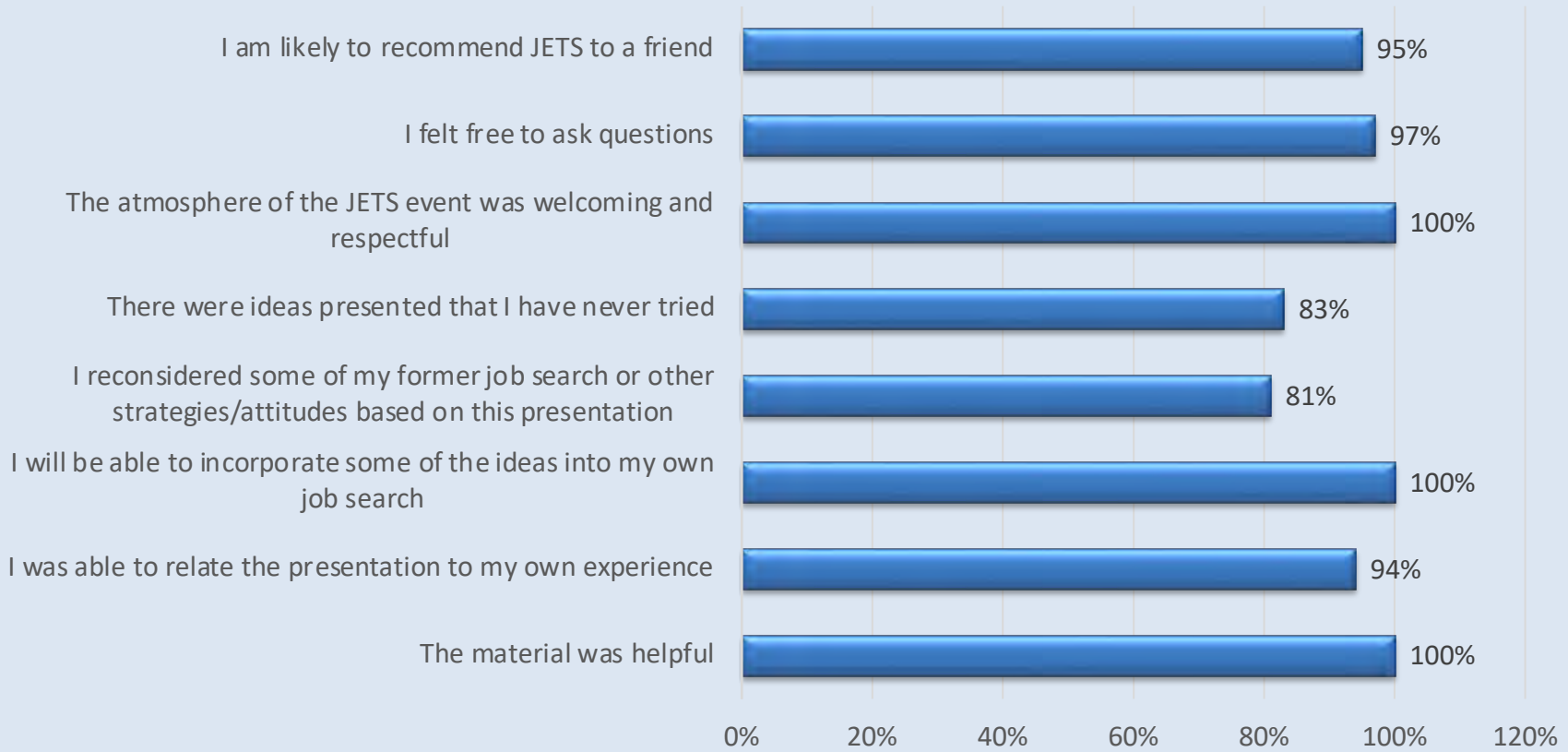
Jewish Family Services

Embracing Possibility.

JETS

Survey results 7/1/21 – 12/31/21

Agree or strongly agree:



Parenting Education Program

- Jewish Family Services is no longer providing this class. Our last class was in December 2021.

1/21/22



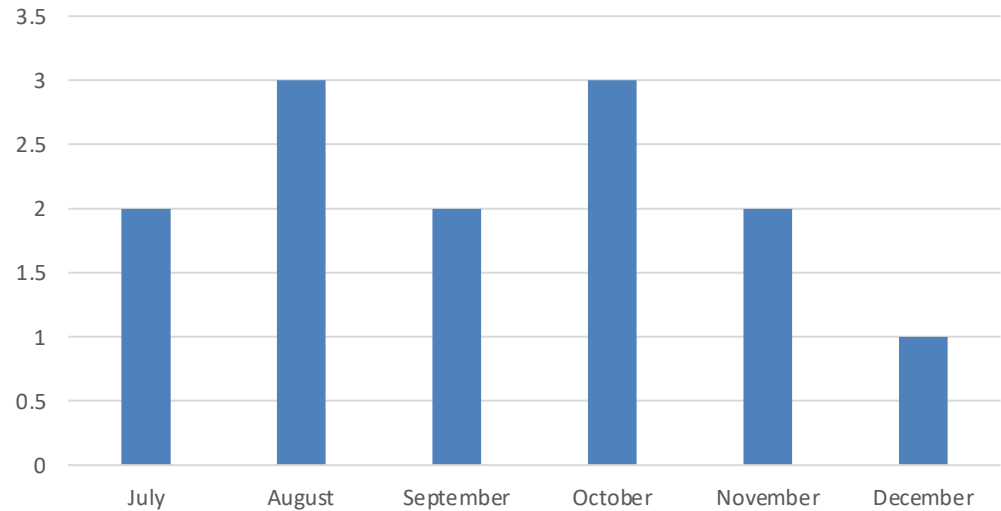
Money Coach



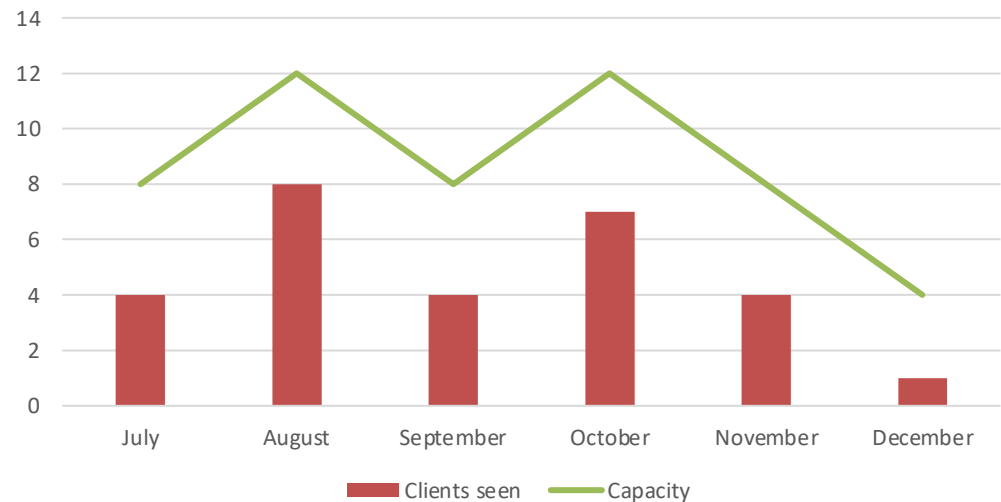
Total clients: 28



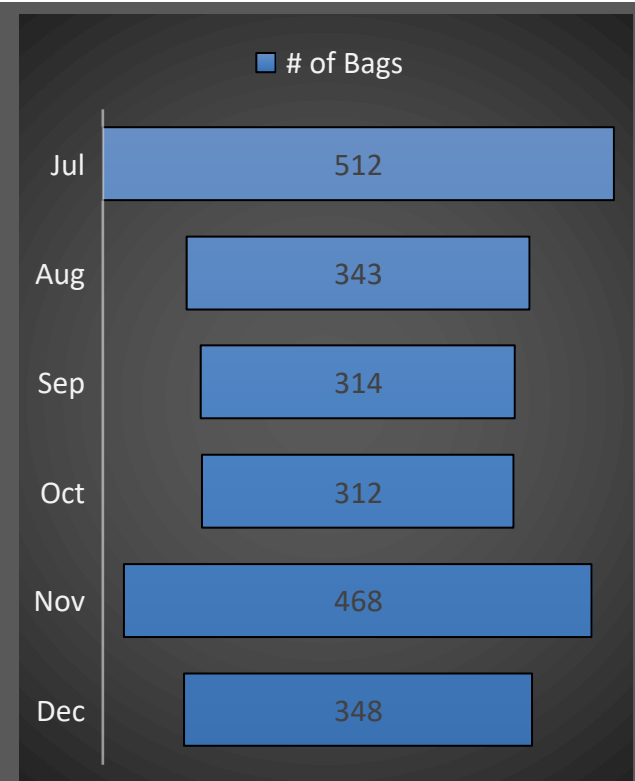
Days worked



Clients seen



July - December 2021
1,903 visits to the food pantry



SAVE THE DATE
NEXT PQI:
WEDNESDAY, APRIL 27, 2022 10:30AM



Jewish Family Services

Embracing Possibility.