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MEDIA RELEASE

Holocaust Survivors Support Program

WEST HARTFORD—November 15—It’s challenging to help someone who is skeptical and resistant to anything changing. That’s the role of Erica Kapiloff, MSW, Case Manager, Program for Holocaust Survivors at Jewish Family Services.

Erica visits with those eligible to ensure they’re receiving services through the State. Among those services is supplements to Medicaid and SNAP. “We work with the Claims Conference to determine who is eligible,” explained Erica, “based on survivor status, income and need.”

“The people we’re working with are resistant to change,” said Erica. It’s a challenge to help provide for what they need. “We have to build trust and that takes time.” One client needs a dehumidifier and a safer entrance to the home. JFS is working with The Blue Card Fund, which provides aid to needy Holocaust survivors, to try to meet those needs. Erica adds, “We have to find the balance in empathy and keep perspective in life.”

“We are thrilled to be able to provide this advocacy service to the community,” said Anne Danaher, Executive Director. This program is available at no cost to the participants.

JFS focuses on three core areas: Counseling, Education, and Community Support, and utilizes a variety of counseling treatment approaches and can help clients address a wide range of issues. Visit www.jfshartford.org to learn more about Jewish Family Services.

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